



Hyundai Motor Company Australia Pty Ltd

Cnr of 394 Lane Cove Road & Hyundai Drive

Macquarie Park, NSW 2113

T. (02) 8873 6000 F. (02) 8873 6005 E. customercare@hyundai.com.au

www.hyundai.com.au

ABN: 58 008 995 588

HYUNDAI GENUINE ACCESSORIES WARRANTY POLICY

Applicable for purchases from 1 January 2012*

Consumers will have rights and remedies in addition to the warranty provided in this document. This warranty should not be read as excluding, restricting or modifying the rights and remedies of consumers under statute, such as the *Competition and Consumer Act 2010*.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

1. Warranty

Hyundai Genuine Accessories, as defined by Hyundai Motor Company Australia Pty Limited (**Hyundai**) are manufactured using high quality materials and engineered specifically for Hyundai vehicles. To demonstrate the confidence held in the fitment, quality and design of Hyundai Genuine Accessories, Hyundai offers a warranty against defects arising in materials or manufacture, subject to the terms and conditions outlined in this document.

Within the applicable warranty period, any component forming part of the Hyundai Genuine Accessory purchased from an authorised Hyundai dealer or authorised Hyundai service outlet which is determined by Hyundai to be defective as a result of poor workmanship or materials during normal usage of the Hyundai Genuine Accessory will, at the sole and absolute discretion of Hyundai, be repaired or replaced, at no cost to the owner of the Hyundai Genuine Accessory, when repaired by an authorised Hyundai dealer.

2. Warranty Period

a) *Fitment during Hyundai vehicle's warranty period*

For Hyundai Genuine Accessories fitted to the Hyundai vehicle by an authorised Hyundai dealer during the Hyundai vehicle's warranty period (as determined by Hyundai in accordance with the Hyundai vehicle service passport), the applicable warranty period is the longer of the following:

- i. period commencing from the date of fitment of the Hyundai Genuine Accessory until expiry of the relevant Hyundai vehicle's warranty period; or
- ii. period of 12 months or 20,000 kilometres from the date of fitment (whichever occurs first).

b) *Fitment after expiry of Hyundai vehicle's warranty period*

For Hyundai Genuine Accessories fitted to the Hyundai vehicle by an authorised Hyundai dealer after expiry of the Hyundai vehicle's warranty period (as determined by Hyundai in accordance with the Hyundai vehicle service passport), the applicable warranty period is 12 months or 20,000 kilometres from the date of purchase (whichever occurs first).

c) *Not fitted to Hyundai vehicle by authorised Hyundai dealer*

For Hyundai Genuine Accessories which are purchased (whether or not during the Hyundai vehicle's warranty period) at an authorised Hyundai dealer or authorised Hyundai service outlet but not fitted to the Hyundai vehicle by an authorised Hyundai dealer, the applicable warranty period is 12 months or 20,000 kilometres from the date of purchase (whichever occurs first).

3. Limitation of liability

Subject to that allowable by law, the owner will bear the expense of claiming the warranty. Hyundai shall not be liable for any consequential loss, indirect loss, economic loss, loss of revenue or special loss which are not reasonably foreseeable, that may arise from any defect of the Hyundai Genuine Accessory.

4. Procedure to claim warranty

All warranty claims must be made through an authorised Hyundai dealer and all warranty work must be carried out by an authorised Hyundai dealer. Please check our website at www.hyundai.com.au to locate your nearest authorised Hyundai dealer. The relevant authorised Hyundai dealer will process your warranty claim. All warranty claims must be supported by valid receipts evidencing the proof of purchase of the relevant Hyundai Genuine Accessory.

* Different warranty terms and conditions apply for purchases of Genuine Hyundai Accessories prior to 1 January 2012. Please see your dealer for details.

5. General exceptions

- a) Some Hyundai Genuine Accessories are not compatible with and applicable to all Hyundai vehicles, and if a Hyundai Genuine Accessory is fitted to a Hyundai vehicle or other vehicle for which it is not compatible with (as determined by Hyundai at its sole and absolute discretion), this warranty does not apply to that Hyundai Genuine Accessory.
- b) This warranty is cancelled if the Hyundai vehicle and/or Hyundai Genuine Accessory is written off and/or disposed of by an insurer.
- c) This warranty may not be transferred to a new owner of the Hyundai Genuine Accessory or the Hyundai vehicle upon which it is fitted.
- d) This warranty does not cover costs (including labour costs) involved in the fitment or re-fitment of any replacement or repaired Hyundai Genuine Accessory to the Hyundai vehicle (unless fitted by an authorised Hyundai dealer of Hyundai service outlet)
- e) This warranty does not cover any defect which is determined by Hyundai to be:
 - i. wear and tear;
 - ii. caused by or attributable to the failure to have periodic maintenance or service carried out in accordance with any Hyundai vehicle or parts or accessories manual or instructions document provided to the owner, or failure to have such periodic maintenance or service performed by an authorised Hyundai dealer;
 - iii. caused by or attributable to negligent or careless driving, any other accident, improper use, misuse or abuse of the Hyundai vehicle and/or Hyundai Genuine Accessory;
 - iv. caused by or attributable to improper workmanship or not carrying out repairs, maintenance, inspection or diagnosis in the correct manner as required by Hyundai;
 - v. caused by or attributable to the use of non genuine or non authorised Hyundai parts or accessories or the use of lubricants, fluids or fuels which are not approved for use by Hyundai;
 - vi. caused by or attributable to unauthorised modifications, or caused by or attributable to modifications not carried out by or in accordance with the directions of Hyundai;
 - vii. deterioration, staining or corrosion of plated parts, paint coatings, rubber or plastic components or soft trim which occur due to normal exposure, general wear and tear and usage;
 - viii. caused by or attributable to the fitting of any part or accessory other than in accordance with Hyundai's recommendation or specification;
 - ix. arising from the testing, maintenance or repair of parts or accessories;
 - x. arising where the Hyundai vehicle has been used for racing, rallying, competition or speed/endurance trials of any kind;
 - xi. damage caused by or attributable to any physical impact or force; or
 - xii. any alleged defect not connected with the result of manufacturing or workmanship defects, and/or alleged defect which is recognised as not affecting the quality or function of the Hyundai vehicle and/or Hyundai Genuine Accessory, and/or alleged defect which occurred under unusual operating conditions. Such alleged defects include but are not limited to:
 - I. noises or vibrations of low amplitude or frequency which are considered to be representative of the characteristics of the Hyundai vehicle and/or Hyundai Genuine Accessory;
 - II. slight oozing of oil or fluids from seals and/or gaskets which cause no material decrease in the level of such fluids;
 - III. panel gaps which are considered by Hyundai to be representative of design intent;
 - IV. an appearance defect which is not apparent unless magnified or, which is considered by Hyundai to be of a minor cosmetic nature, or of having no effect upon the general appearance or quality of the vehicle or part or accessory, or which is representative of the standard of finish accepted by Hyundai;
 - V. corrosion, surface rust or other damage including paint coat damage caused by or connected with any accident, misuse, stone or similar chipping, gravel or other form of impact, discolouration, fading or deterioration resulting from exposure to or contact with tree sap, bird/animal droppings, insects, tar, chemical/industrial fallout/pollution, hail damage, windstorm damage, salt spray, any other environmental condition, contamination by lubricants or other fluids or any other extraneous cause.