

Service to Win Promotion

TERMS AND CONDITIONS

All sections and information in this document form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions on the part of the participant and their parent/guardian (where applicable).

Schedule to Entry Conditions

Item	Subject	Details
1	Promoter	<p>Name: Hyundai Motor Company Australia Pty Limited (HMCA) ABN: 58 008 995 588 Address: Cnr 394 Lane Cove Road & Hyundai Drive Macquarie Park NSW 2113 Phone: 1800 186 306 (“Promoter”)</p>
2	Who may enter?	<p> (“Eligible Entrants”) Entry is only open to persons who meet all the following criteria: (i) Australian residents; (ii) aged 18 years or over; (iii) owns a Hyundai vehicle; and (iv) is willing, ready and able to complete all entry requirements at the times and dates set out in these Terms and Conditions.</p> <p>Employees (and their immediate families) of the Promoter and its contractors and agencies associated with the promotion are ineligible to enter. “Immediate family” means spouse, parent, natural or adopted child, and sibling (whether natural or adopted by a parent), whether or not they live in the same household as the director, manger, employee, officer or contractor.</p>
3	Promotional Period	<p>The promotion starts at 12:00am AEDT on Thursday 1 February 2018 and closes at 11:59pm AEST on Monday 30 April 2018 (“Promotional Period”)</p>
4	(a) How to enter?	<p>To enter, Eligible Entrants must complete the following during the Promotional Period:</p> <p>Book and complete a scheduled or intermediate service on the entrant’s Hyundai vehicle at any participating Hyundai dealer. Entrants may book the service via any of the following four channels:</p> <ul style="list-style-type: none"> (i) Receive a Service Reminder eDM from the Promoter with link to www.hyundai.com.au/book-a-service (ii) Directly via the Promoter’s website at: www.hyundai.com.au/owning/book-a-service (iii) Directly via a Hyundai dealer’s website, for example: www.rydehyundai.com.au/ or (iv) Directly contacting a local Hyundai dealer via phone and booking a service. To find a nearest Hyundai dealer, visit www.hyundai.com.au/dealer

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		<p>Eligible Entrants will automatically be entered in the applicable draws upon completing entry requirements. All Eligible Entrants must complete the scheduled or intermediate service on their Hyundai vehicle by the end of the Promotional Period. All scheduled or intermediate service bookings that roll over service from a 'grace period' of 5 working days are still eligible to enter the draws.</p> <p>Eligible Entrants with a completed scheduled or intermediate service at a Hyundai dealership will be put in a draw for the Grand Prize.</p> <p>Eligible Entrants that booked their scheduled or intermediate service using the online service booking system and then completed it at a Hyundai dealer will be put in a draw for the monthly Minor Prizes also.</p>
	(b) Maximum number of entries	Limit of one (1) entry per person.
5	(a) List of Prizes	<p>Monthly Minor Prizes (February, March, April)</p> <ul style="list-style-type: none"> - 1 x holiday for two (2) people to Cairns, QLD - 1 x holiday for two (2) people to Hamilton Island, QLD - 1 x holiday for two (2) people to Hervey bay, QLD <p>These three (3) winning holidays are each valued at up to \$5,000 (travel spending value in total) and include:</p> <ul style="list-style-type: none"> - Full return economy flights for two (2) people to the holiday destination from the winner's nearest Australian Capital city (flight associated taxes are included) and subject to availability of date and/or spending value for flights. - Two (2) nights' accommodation at the holiday destination with breakfast daily and subject to availability of date and/or spending value for accommodation. - May/can include the cost of car hire (depending on age) or a tour of your preference at the winning holiday destination but subject to availability of date and/or spending value. <p><u>Additional terms:</u></p> <ul style="list-style-type: none"> A. Travel must be booked (excluding all peak holiday seasons) and/or travel spending value to be used by 30 November 2018. All bookings and documentation must be made via Travelglide Australia Pty Ltd. B. If a winner is a resident of the travel destination, or if air travel is not required to reach the travel destination, the winner will forfeit the airfare portion of the Prize and no compensation will be given. C. The winner is responsible for any amendment/additional fees issued by the Prize and service suppliers' once booking has been confirmed. D. Spending money and meals (other than those specifically included), insurance and any other ancillary costs are the winner's responsibility. Frequent flyer points will not be able to be accrued in respect of the Prize. Winners may/can be required to present a credit card at the time of accommodation check in. E. During the entire duration of the Prize, a nominated parent/guardian must accompany any person under 18 years of age.

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		<p>Grand Prize (April) One (1) Hyundai KONA Elite Acid yellow (automatic transmission), including registration, compulsory third party insurance, stamp duty and dealer delivery charges (which may vary State by State). All costs associated with travel to and from the Hyundai dealer is at the winner's own costs.</p> <p>Additional insurance, options, petrol and all other ancillary costs are the responsibility of the winner. The winner may/can be required to collect the Grand Prize from his/her nearest authorised Hyundai dealer.</p>
	(b) How winners are determined	<p>(i) Monthly Minor Prize Draws Entry in the applicable monthly Minor Prize draws applies for vehicle scheduled or intermediate service bookings which occur between the following dates below, and if the Eligible Entrant has booked this service using the online system via the link www.hyundai.com.au/book-a-service or www.hyundai.com.au/dealer</p> <ol style="list-style-type: none"> 1. February monthly Minor Prize draw – 1 February 2018 – 28 February 2018 2. March monthly Minor Prize draw – 1 March 2018 – 31 March 2018 3. April monthly Minor Prize draw – 1 April 2018 – 30 April 2018 <p>(ii) Grand Prize Draw Eligible Entrants will be entered into the Grand Prize draw to win one (1) Hyundai KONA Elite Acid yellow (automatic transmission) vehicle.</p> <p>There will be three (3) monthly Minor Prize winners in total and one (1) Grand Prize winner. All draws will be computerised and all winners are selected at random.</p> <p>The monthly Minor Prize draws will be held at 2:00pm AEST on 13 March 2018 (February Minor Prize draw); 2:00pm AEST 13 April 2018 (March Minor Prize draw) & 2:00pm AEST 14 May 2018 (April Minor Prize draw & Grand Prize draw) at MDSA, Ground Floor, 15 Grosvenor Street, Neutral Bay NSW 2089.</p>
	(c) Maximum value of Prizes	<p>Maximum value of all monthly Minor Prizes is \$15,000. Maximum value of the Grand Prize is \$22,602.31</p> <p>The total maximum value of all Prizes in the Promotional Period is \$37,602.31.</p>
6	Winner notification	Winners will be notified in writing by email and/or also by telephone within two (2) business days of the applicable draw.
7	Winner publication	The name/s and suburb/s of winners will be published on the Hyundai website with link http://www.hyundai.com.au/draw-winners 2 business days after each draw for a minimum of 28 days, on the following dates;

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		15 March 2018 (February Minor Prize draw) 17 April 2018 (March Minor Prize draw) 16 May 2018 (April Minor Prize draw & Grand Prize draw)
8	Redraw or redetermination of winner	<p>The Promoter may conduct such further draws on 28 August 2018 at the same time and place as the original draws in order to distribute Prizes if any are unclaimed by this date, subject to State and Territory legislation. The winner/s of any further draw/s will be notified in writing by email and/or also by telephone within two (2) business days of the draw and announced on the Hyundai website with link http://www.hyundai.com.au/draw-winners on 20 August 2018 for a minimum of 28 days.</p>
9	Permit numbers	<p>Authorised under NSW Permit No. LTPS/17/20803, ACT Permit No. TP17/02635 & SA Licence No. T17/2457.</p>
10	Additional terms	<p>Additional Prize Terms and Conditions:</p> <p>A. All travel is subject to availability at all times and may be dependent on selected seat class with airlines or specific room category availability with accommodation partner. Travel must be booked before peak seasons (such as public & school holidays) and/or travel spending value to be used by 30 November 2018.</p> <p>Block out period includes peak seasons such as public & school holidays. All bookings and documentation regarding the Prize must be made via Travelglide Australia Pty Ltd. Redeeming the Prize is conditional on acceptance of the terms and conditions of travel as detailed by Travelglide Australia Pty Ltd and the airline carriers in accordance with normal travel practices. No portion of the Prize is redeemable for cash. The Prize is not refundable or transferable. Any traveller under the age of 18 years must be accompanied by a parent/guardian. Winners are responsible for any amendment/additional fees issued by airlines or service suppliers once booking is confirmed and ticketed. Additional spending money, meals (other than those included) and any other ancillary costs, including but not limited to insurance and any applicable insurance excesses, not listed in the travel Prize package descriptions above are the responsibility of the travel Prize winner and his/her nominated travelling companion as incurred. It is the winner's responsibility to organise (for themselves and their nominated travelling companion) transport to the Australian airport when departing and from the Australian airport upon returning from the holiday, that is, if there is no availability of travel spending value. Winners and their travel companion must have valid travel insurance for their period of travel. The Promoter makes no representation as to the safety, conditions or other issues that may exist at any destination.</p> <p>B. The winners must send back completed Prize claim forms supplied by the Promoter for verification upon winning the Grand Prize or any of the monthly Minor Prizes.</p> <p>If requested, entrants must retain their original purchase invoice(s) or receipt(s) as proof of purchase of the scheduled or intermediate service on a Hyundai vehicle. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in invalidation of an entrant's entry and forfeiture of any right to a Prize. Purchase receipt(s) must clearly specify the Hyundai dealership service centre from which the service was purchased and that the purchase was made during the Promotional Period but prior to entry.</p>

Item	Subject	Details

Entry Conditions

1 ENTRY

- 1.1 Entry is only open to those persons specified in Item 2 of the above Schedule to Entry Conditions (“**Schedule**”).
- 1.2 To enter, eligible entrants must follow the instructions specified in Item 4(a) of the Schedule.
- 1.3 Entrants must not enter more than the number of times specified in Item 4(b) of the Schedule.
- 1.4 All entries must be received by the Promoter by or in the period indicated in Item 4(a) of the Schedule. Entries are deemed to be received at the time the Promoter receives the entry in its promotion database, and not at the time of transmission by the entrant.
- 1.5 The Promoter may, at any time, verify the validity of entrants and entries (including an entrant’s identity, age, place of residence and whether they hold any driver’s licence required to enter this promotion). Entrants must fully cooperate with the Promoter in connection with such verifications.
- 1.6 The Promoter accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries, claims or correspondence, whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. However, the Promoter may (but is not obliged to) at its discretion accept an entry which contains errors or omissions.
- 1.7 All costs with entering this promotion (including without limitation, costs in accessing any website) is the entrant’s responsibility.
- 1.8 If this promotion involves the entrant participating in any physical or sporting activity, the entrant acknowledges and agrees that:
 - (a) the entrant is fit, in good health, and not aware of any reasons that may harm or endanger their health by participating in such activities. Without limitation, the entrant warrants and agrees that at the time they participate in the activities, they will not be pregnant, under the influence of drugs or alcohol, and will not have any heart condition, abnormal blood pressure, epilepsy, pre-existing injury or any other medical condition that might make it unsafe for them to participate in the activities;
 - (b) the entrant may be required to undertake tasks that may be physically challenging and may involve risks of injury, illness or death, some of which may be obvious and others that may not be obvious;
 - (c) the entrant may be required to sign an indemnity form (with content that the Promoter determines in its discretion) before participating in the activities, and if they refuse to sign the indemnity form, this will disqualify the entrant and the Promoter may select another person to replace the entrant at its sole and absolute discretion;
 - (d) the Promoter will not be responsible or liable for any personal injury, illness or death caused to the entrant or any other person in connection with the entrant’s participation in the activities; and
 - (e) the entrant must conduct themselves in an appropriate manner and follow the Promoter’s instructions and all venue rules and regulations at all times.
- 1.9 If this promotion involves the entrant submitting any photographs, images, films, recordings, footages, videos, SMS or MMS messages, testimonials, comments, artistic works, literary works, information, materials or documents to the Promoter (“**Content**”) then the entrant agrees that:
 - (a) the entrant must not submit any Content that is unlawful, fraudulent, defamatory, offensive, obscene, derogatory, discriminatory, pornographic, sexually inappropriate, insulting, scandalous, violent, abusive, harassing, threatening, inflammatory, not suitable for children under 15 years, unlawful, libellous, hateful, objectionable in relation to race, religion, ethnicity or gender, capable of encouraging conduct that would be considered a criminal offence, capable of violating any law, capable of giving rise to a civil liability or otherwise unsuitable or inappropriate;
 - (b) the entrant must not submit any Content that breaches or may breach any intellectual property, privacy, publicity or other rights;
 - (c) the Content is the entrant’s own original independent creation and does not include any third party’s intellectual property or infringe any third party’s intellectual property rights;
 - (d) the entrant is fully responsible for the Content. The Promoter will not be liable for the Content or its use in any way;
 - (e) before submitting the content, the entrant has obtained or obtains the consent of all persons who appear in the Content to in relation to the use of the Content for this promotion;
 - (f) the Content has not been published previously or used in any other promotion;
 - (g) the Content will not contain viruses or cause injury or harm to any person or entity;
 - (h) the entrant will comply with all applicable laws and regulations, including without limitation, those laws governing intellectual property, content, defamation, publication, privacy and the access and use of computer or communication systems;
 - (i) the Promoter may review all Content and may at any time reject, remove or take down any Content (wholly or partially) at its sole and absolute discretion without notice if it considers, discovers or suspects the Content not to comply with any of these Term and Conditions;
 - (j) the entrant must comply with all requests by the Promoter to remove, take down or edit any Content;
 - (k) unless clause 1.10 applies, the entrant grants the Promoter, its affiliates, agencies and sub-licensees a non-exclusive, royalty-free, perpetual, worldwide, irrevocable and sub-licensable right to use, reproduce, modify, adapt, publish, disclose and display the Content for any purpose and in any media and medium, without compensation, liability, restriction on use, attribution of the entrant’s moral rights. Entrants warrant that they have full authority and rights to grant such rights to the Promoter.
 - (l) the entrants must not assert any moral rights in connection with the Content;
- 1.10 If the Promoter requires, all title and property in any Content will be transferred from the entrant to the Promoter and the entrant will not be entitled to any compensation for such transfer.

2 PRIZES

- 2.1 The Prizes in this promotion include the Prizes set out in Item 5(a) of the Schedule. The entrant agrees to any terms relating to the Prizes set out in Item 5(a) of the Schedule.
- 2.2 Prize winners will be selected in accordance with the method set out in Item 5(b) of the Schedule.
- 2.3 Prize winners will be notified in accordance with the terms set out in Item 6 of the Schedule, and their names and/or suburbs will be published in accordance with the terms set out in Item 7 of the Schedule.

- 2.4 The entrant must ensure they provide their correct contact details to the Promoter, and to notify the Promoter of any changes to their contact details before the date and time for announcing winners. The Promoter will not be liable if it cannot contact any winner because of any incorrect contact details provided by an entrant.
- 2.5 If a winner is under 18 years, the Promoter may award the Prize to the winner's parents/guardian on the winner's behalf.
- 2.6 If the Promoter requests, the winner (and any parent or guardian of the winner) must provide the Promoter with proof of identity before being eligible to claim a Prize. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
- 2.7 If any Prize or portion of a Prize is unavailable, the Promoter may at its sole and absolute discretion substitute the Prize or portion of that Prize with a Prize of equal value and/or specification, subject to any directions from any regulatory authority, if applicable.
- 2.8 The maximum Prize pool value is set out in Item 5(c) of the Schedule. The Promoter accepts no responsibility for any variation in the total Prize value or any individual Prize value.
- 2.9 Prizes or any unused portion, are not transferable or exchangeable and cannot be taken as cash, unless the Promoter agrees otherwise in writing.
- 2.10 Prizes are awarded subject to the standard terms and conditions of individual Prize and service providers.
- 2.11 Any ancillary costs associated with redeeming a Prize (including without limitation, transportation costs) are not included and are the responsibility of the winner.
- 2.12 The entrant agrees to the terms concerning (if applicable) redraws and redetermination of winners set out in Item 8 of the Schedule.
- 2.13 These Terms and Conditions and any promotional materials connected with this promotion do not include by implication any term, condition, representation or warranty in respect of the quality, merchantability, acceptability, fitness for purpose, condition, description, assembly, image, manufacture, design or performance of any of the Prizes, to the fullest extent permitted by law.

3 PRIVACY

- 3.1 The Promoter collects the entrant's personal information to conduct this promotion and may, for this purpose, disclose such information to third parties, including without limitation, to its agents, contractors, affiliated entities, service providers, Prize suppliers and Australian regulatory authorities.
- 3.2 The Promoter may, for an indefinite period, unless otherwise advised by the entrant, use the entrant's personal information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. Entrants should direct any opt out, access, update or correct information request to the Promoter. A copy of the Promoter's privacy policy can be viewed at <http://www.hyundai.com.au/privacy>.
- 3.3 Entrants consent to the Promoter using their name, suburb of residence, photo, likeness, image, voice, recording, film and/or footage in any media for an unlimited period without remuneration to promote this promotion (including any outcome), and promote any products and services that the Promoter supplies or distributes.

4 SOCIAL MEDIA

- 4.1 If the entrant is required to enter this promotion using a Facebook, Twitter, YouTube, Instagram or any other social media website, the entrant agrees:
 - (a) to comply with (where applicable) Facebook's, Twitter's, YouTube's, Instagram's and any other social media website's terms and conditions in relation to promotions, including (as applicable) Facebook's Statement of Rights and Responsibilities, Twitter's terms of service, YouTube's terms of service and Instagram's terms of use;

- (b) that this promotion is in no way sponsored, endorsed or administered by, or associated with (where applicable) Facebook, Twitter, YouTube, Instagram or any other social media website (unless otherwise specified); and
- (c) that any questions comments or complaints about this promotion must be directed to the Promoter and not to (as applicable) Facebook, Twitter, YouTube, Instagram or other social media website.

5 GENERAL

- 5.1 All of the Promoter's decisions in connection with this promotion are final and binding, and no correspondence will be entered into regarding the decisions. All decisions are made at the sole and absolute discretion of the Promoter.
- 5.2 Entrants agree to indemnify and keep indemnified the Promoter against all losses, costs, expenses, damages or liabilities that the Promoter suffers or incurs or is likely to suffer or incur, and against all claims, demands, proceedings, suits and actions against the Promoter in connection with an entrant's breach of any of these Conditions.
- 5.3 Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 5.4 The Promoter may at its sole and absolute discretion and to the full extent permitted by law:
 - (a) invalidate any entry;
 - (b) disqualify any entrant; and/or
 - (c) modify, suspend, terminate or cancel the promotion, as appropriate,for any reason the Promoter deems appropriate at its discretion, including without limitation if:
 - (d) any entry does not comply with any of these Conditions, is incomplete or indecipherable, or is lodged by automatic, repetitive, robotic, programmed or similar entry methods or agents;
 - (e) any entrant does not comply with these Term and Conditions or tampers with the entry process;
 - (f) the promotion is not capable of being conducted as reasonably anticipated;
 - (g) any technical difficulty, equipment malfunction, problem with networks or communication lines, traffic congestion, infection by computer virus or bug, bad weather or act of God occurs;
 - (h) any theft, fraud, unauthorised, unexpected or third party access, interference or intervention occurs; and/or
 - (i) any act, omission, failure or delay occurs which is not reasonably within the Promoter's control, or which corrupts or affects the administration, security, fairness, integrity or proper conduct of the promotion.
- 5.5 To the extent permitted by law, the Promoter (including its respective officers, employees, directors, contractors, agents and affiliated entities) is not responsible for and excludes all liabilities (including exclusion of all liabilities for negligence, personal injury, illness and death of any person), losses, expenses, damages, costs, claims, demands, proceedings, actions and suits (whether or not direct, indirect, special, consequential) arising as a result of or in connection with any of the following:
 - (a) any technical difficulty, equipment malfunction, problem with networks or communication lines, traffic congestion, infection by computer virus or bug, bad weather or act of God occurs;
 - (b) any theft, fraud, unauthorised, unexpected or third party access, interference or intervention occurs; and/or
 - (c) any act, omission, failure or delay occurs which is not reasonably within the Promoter's control, or which corrupts or affects the administration, security, fairness, integrity or proper conduct of the promotion;
 - (d) entry or Prize claim that is late, lost, altered or damaged, whether or not due to the Promoter's act, omission or fault;
 - (e) variation in Prize value to that stated in these Terms and Conditions;
 - (f) entrant's or other person's participation in this promotion;

- (g) damage caused to any Prize in transit before the Prize winner takes possession;
 - (h) tax liability incurred by a winner or entrant;
 - (i) use or misuse of the Prize;
 - (j) invalidation of any entry;
 - (k) disqualification of any entrant; and/or
 - (l) any cancellation, termination, modification or suspension of this promotion.
- 5.6 If any Hyundai vehicle is to be loaned to an entrant or winner, such loan is subject to the Promoter's standard terms and conditions in relation to vehicle loan arrangements. The entrant or winner must sign any document or agreement that the Promoter requires before accepting and using the loan vehicle (including any deed of release and indemnity). Without limiting the terms in the vehicle loan agreement, the entrant or winner agrees that:
- (a) the vehicle must be collected and returned at a time and to a location the Promoter requires; and
 - (b) the entrant or winner will be responsible for all fuel costs and traffic infringement fines, penalties and tolls incurred during the loan period.
- 5.7 The entrant must comply with all additional terms set out in Item 10 of the Schedule.
- 5.8 Where applicable, the permits/licences issued for the conduct of this promotion are set out in Item 9 of the Schedule.